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ATCOM Action URL and Active URI Intro

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Contact ATCOM

Overview of ATCOM

ATCOM is the leading VoIP hardware manufacturer in global market. We have been keeping innovating with customer's needs oriented, working with partners to establish a total solution for SMB VoIP with IP phone , IP PBX and Asterisk cards

With over 10 years' experience of R&D , manufacturing and service in network and VoIP filed ; mission of creating the biggest value for IP terminals , we commit ourselves in supplying the competitive IP phone and other terminals for IP PBX, softswitch , IMS , NGN providers and carriers; supplying the competitive total VoIP solution for SMB market. We keep improving the customer's experience and creating the bigger value with our reliable products. Until now, our VoIP products have been available in 100+ countries and used by millions of end users.

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1. Action URL

1. The introduce of action URL

Action URL allows IP phones to interact with web server applications by sending an http or https GET request. User can specify a URL that triggers a GET request when a specified event occurs. Action URL can only be triggered by the pre-defined events. The valid URL format is: Http(s)://IP address of the server/xxxx.xml?.

Event	Description
Setup Completed	When the IP phone completes startup
Registered	When the IP phone successfully registers an account
Unregistered	When the IP phone logs off the registered account
Register Failed	When the IP phone fails to register an account
Off Hook	When the IP phone is off hook
On Hook	When the IP phone is on hook
Incoming Call	When the IP phone receives an incoming call.
Outgoing Call	When the IP phone places a call
Established	When the IP phone established a call
Terminated	When the IP phone terminates a call
Open DND	When the IP phone enables the DND mode
Close DND	When the IP phone disables the DND mode.
Open Always Forward	When the IP phone enables the always forward
Disable Always Forward	When the IP phone disables the always forward

The following list the pre-defined events for action URL:



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Open Busy Forward	When the IP phone enables the busy forward		
Close Busy Forward	When the IP phone close busy forward		
Open No Answer Forward	When the IP phone enables the no answer forward		
Close No Answer Forward	When the IP phone disable the now answer forward		
Transfer Call	When the IP phone transfers a call		
Blind Transfer	When the IP phone blind transfer a call		
Attend Transfer	When the IP phone Attend transfer a call		
Hold	When the IP phone places a call on hold		
UnHold	When the IP phone retrieves a hold call		
Mute	When the IP phone mutes a call		
UnMute	When the IP phone un-mutes a call		
IP Changes	When the IP address of the phone changes		
Forward Incoming Call	When the IP phone forward an incoming call		
Reject Incoming call	When the IP phone rejects an incoming call		
Answer New Incoming Call	When the IP phone answers a new call		
Transfer Finished	When the IP phone completes to transfer a call		
Transfer Failed	When the IP phone fails to transfer a call		
Idle to Busy	When the state of phone changes from idle to busy		
Busy to Idle	When the state of phone changes from busy to idle		
Autop Finish	When the IP phone completes auto provisioning via		
	power on		
Open Call Waiting	When the IP phone enable call waiting mode		
Close Call Waiting	When the IP phone disable call waiting mode		
Headset	When the IP phone press the headset key		
Handfree	When the IP phone press the speaker key		
Cancel Call Out	When the IP phone cancel the outgoing call		
Remote busy	When the IP phone send the outgoing call is rejected		



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Call Remote Canceled	When the IP phone send the outgoing call is canceled
	by the other side.

An Http or Https GET request may contain variable name and variable value,

separated by '='.

Each Variable value starts with \$ in the query part of the URL.

The valid URL format is : http(S)://IP address of server/help/xml?variable name=\$variable value

For example: <u>http://172.16.0.67/setup.xml?mac=\$mac</u>

Variable Value	Description	
\$mac	The MAC address of the phone	
\$ip	The IP address of the phone	
\$model	The IP phone model	
	The SIP URI of the current account when the IP phone	
<pre>\$active_url</pre>	places a call, receives an incoming call or establishes a	
	call	
	The user part of the SIP URI for the current account	
\$active_user	when the IP phone places a call, receives an incoming	
	call or establishes a call	
	The host part of the SIP URI for the current account	
<pre>\$active_host</pre>	when the IP phone places a call, receives an incoming	
	call or establishes a call.	
	The SIP URI of the caller when the IP phone places call.	
\$local	The SIP URI of the callee when the IP phone receives	
	an incoming call.	
	The SIP URI of the callee when the IP phone plases a	
\$remote	call.	
	The SIP URI of the caller when the IP phone receives	



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	an incoming call.	
	The display name of the caller when the IP phone places	
¢ diamlary la sal	a call.	
sdisplay_local	The display name of the caller when the IP phone	
	receives an incoming call.	
	The display name of the callee when the IP phone	
¢dianlas, romoto	places a call.	
\$display_remote	The display name of the caller when the IP phone	
	receives an incoming call.	
\$call_id	The call-id of the active call.	
\$caller_id	The call-id of the recipient call	

2. Configure Action URL via the phone webpage

Note: The feature adds in our 2.xxx firmware version.

Please login to the webpage and go to 'Phone – Action URL', please check as below configuration screenshot:



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						60	English	Logou
atcom	Basic	Account	Network	DSS Keys	Phone	Contacts		
Preferences								
Features		Setup Completed Registered		http://	172.16.0.11/set	up.xml?ip=\$ip&model=\$	model	
Upgrade		Unregistered						
Auto Provision		Register Failed						
Configuration		On Hook						
Remote Control		Incoming Call						
Action URL		Outgoing Call						
Tones		Terminated						
Dial Plan		Open DND						
Voice		Close DND						
Phone Lock		Close Always Forw	vard					
TR069		Open Busy Forwa	rd					
Security		Close Busy Forwar	rd					
Debug		Open NoAnswer F	Forward Forward					

Web user interface:

Via: Phone- Action URL- Setup Completed

Configures the action URL the IP phone sends after start up completed. http://172.16.0.184/setupCompletedUrl.xml?ip=\$ip&mac=\$mac

Via: Phone- Action URL- Registered

Configures the register action URL the IP phone would send after an account registered.

http://172.16.0.184/registeredUrl.xml?ip=\$ip&mac=\$mac

189 GET /unmuteUrl.xml?action_url= HTTP/1.0 223 GET /setupCompletedUrl.xml?ip=172.16.0.102&mac=80:82:87:04:6B:C2 HTTP/1.0 219 GET /registeredUrl.xml?ip=172.16.0.102&mac=80:82:87:04:6B:C2 HTTP/1.0

Via: Phone- Action URL- Unregister

Configures the unregister action URL the IP phone would send after an account disable.

http://172.16.0.184/unregisterUrl.xml?ip=\$ip&mac=\$mac



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Via: Phone- Action URL- Register Failed

Configures the action URL the phone would send after an account register failed.

http://172.16.0.184/registerFailedUrl.xml?firmware=\$firmware&model=\$model

217 GET /registerFailedUrl.xml?firmware=2.2.5.45698&model=A41W HTTP/1.0 217 GET /registerFailedUrl.xml?firmware=2.2.5.45698&model=A41W HTTP/1.0

When the phone registered successful again, it would send the register action URL.

Via: Phone- Action URL- Off Hook/On Hook

Configures the action URL the phone would send after pick up the handle / finish on hook.

http://172.16.0.184/offHookUrl.xml?firmware=\$firmware&model=\$model http://172.16.0.184/onHookUrl.xml?firmware=\$firmware&model=\$model

210 GET /offHookUrl.xml?firmware=2.2.5.45698&model=A41W HTTP/1.0
207 GET /idleToBusyUrl.xml?action_user=&action_host= HTTP/1.0
216 GET /cancelcalloutUrl.xml?firmware=2.2.5.45698&model=A41W HTTP/1.0
213 GET /busyToIdleUrl.xml?firmware=2.2.5.45698&model=A41W HTTP/1.0

Via: Phone- Action URL- Incoming Call/ Outgoing call/ Established/ Terminated

Configures the action URL the phone would send after there is an incoming call/ an outgoing

call/ start the talking / finish the talking

http://172.16.0.184/incomingCallUrl.xml?firmware=\$firmware&model=\$model http://172.16.0.184/outgoingCallUrl.xml?ip=\$ip&mac=\$mac http://172.16.0.184/establishedUrl.xml?call_id=\$call_id&caller_ID=\$caller_ID&called_numbe r=\$called_number

http://172.16.0.184/terminatedUrl.xml?firmware=\$firmware&model=\$model

Via: Phone- Action URL- OpenDND /Close DND

Configures the action URL the phone would send after enable DND/ disable DND

http://172.16.0.184/openDNDUrl.xml?firmware=\$firmware&model=\$model http://172.16.0.184/closeDNDUrl.xml?firmware=\$firmware&model=\$model

Via: Phone- Action URL- OpenAlwaysForward/ CloseAlwaysForward/ OpenBusyForward/ CloseBusyForward/ OpenNoAnswerForward/ CloseNoAnswerForward



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Configures the action URL the phone would send after enable always forward feature/ disable always feature/ enable busy forward feature/ disable busy forward feature/ enable no answer feature/ disable no answer forward feature http://172.16.0.184/openAlwaysForwardUrl.xml?ip=\$ip&mac=\$mac http://172.16.0.184/closeAlwaysForwardUrl.xml?ip=\$ip&mac=\$mac http://172.16.0.184/closeBusyForwardUrl.xml?ip=\$ip&mac=\$mac http://172.16.0.184/closeBusyForwardUrl.xml?ip=\$ip&mac=\$mac http://172.16.0.184/closeBusyForwardUrl.xml?ip=\$ip&mac=\$mac http://172.16.0.184/closeBusyForwardUrl.xml?firmware=\$firmware&model=\$model http://172.16.0.184/closeNoAnswerForwardUrl.xml?firmware=\$firmware&model=\$model http://172.16.0.184/closeNoAnswerForwardUrl.xml?firmware=\$firmware&model=\$model

 211 GET /closeDNDUrl.xml?firmware=2.2.5.45698&model=A41W HTTP/1.0
226 GET / openAlwaysForwardurl.xml?ip=172.16.0.102&mac=80:82:87:04:6B:C2 HTTP/1.0
224 GET /openBusyForwardUrl.xml?ip=172.16.0.102&mac=80:82:87:04:6B:C2 HTTP/1.0
222 GET /openNoAnswerForwardUrl.xml?firmware=2.2.5.45698&model=A41W HTTP/1.0
227 GET /closeAlwaysForwardUrl.xml?ip=172.16.0.102&mac=80:82:87:04:6B:C2 HTTP/1.0
225 GET /closeBusyForwardUrl.xml?ip=172.16.0.102&mac=80:82:87:04:6B:C2 HTTP/1.0
223 GET /closeNoAnswerForwardurl.xml?firmware=2.2.5.45698&model=A41W HTTP/1.0
225 GET /closecallwaitingUrl.xml?ip=172.16.0.102&mac=80:82:87:04:6B:C2 HTTP/1.0
224 GET /openCallWaitingUrl.xml?ip=172.16.0.102&mac=80:82:87:04:6B:C2 HTTP/1.0

Via: Phone- Action URL- Transfer Call/ Blind Transfer/ Attend Transfer

Configures the action URL the phone would send after the call make transfer/ the call make

blind transfer/ the call make attend transfer

http://172.16.0.184/transferCallUrl.xml?ip=\$ip&mac=\$mac http://172.16.0.184/blindtransfer.xml?ip=\$ip&mac=\$mac http://172.16.0.184/attendedTransferUrl.xml?ip=\$ip&mac=\$mac

Via: Phone- Action URL- Hold/ UnHold

Configures the action URL the phone would send after the call hold/ recover the hold call

http://172.16.0.184/holdUrl.xml?action_url=\$action_url http://172.16.0.184/unHoldUrl.xml?action_url=\$action_url

Via: Phone- Action URL- Mute /UnMute

Configures the action URL the phone would send after the call mute/ recover the mute call

http://172.16.0.184/muteUrl.xml?action_url=\$action_url http://172.16.0.184/unmuteUrl.xml?action_url=\$action_url

Via: Phone- Action URL- Missed Call

Configures the action URL the phone would send after there is a missed call



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http://172.16.0.184/missedCallUrl.xml?action_user=\$action_user&action_host=\$action_host

Via: Phone- Action URL- IP Changed

Configures the action URL the phone would send after IP address changed http://172.16.0.184/IPChangedUrl.xml?action_user=\$action_user&action_host=\$action_host

Via: Phone- Action URL- Idle to Busy/ Busy To Idle Configures the action URL the phone would send the status change http://172.16.0.184/idleToBusyUrl.xml?firmware=\$firmware&model=\$model http://172.16.0.184/busyToIdleUrl.xml?firmware=\$firmware&model=\$model

Via: Phone- Action URL- Reject Incoming Call/Answer New Incoming call Configures the action URL the phone would when send reject incoming call/ answer new incoming call

http://172.16.0.184/rejectIncomingCallUrl.xml?display_local=\$display_local&display_remote= \$display_remote http://172.16.0.184/answerIncomingcall.xml?local=\$local&remote=\$remote

Via: Phone- Action URL- Transfer Failed/Transfer Finished Configures the action URL the phone would send the call transfer failed/ the call transfer finished <u>http://172.16.0.184/transferFailedUrl.xml?ip=\$ip&mac=\$mac</u> <u>http://172.16.0.184/transferFinishedUrl.xml?ip=\$ip&mac=\$mac</u>

Via: Phone- Action URL- Forward Incoming call

Configures the action URL the phone would send after the incoming call forward to other

account

http://172.16.0.184/forwardIncomingCallUrl.xml?firmware=\$firmware&model=\$model

Via: Phone- Action URL- Autop Finish

Configures the action URL the phone would send after auto provision update finish. http://172.16.0.184/autopFinishUrl.xml?firmware=\$firmware&model=\$model

Via: Phone- Action URL- Open Call Waiting/ Close Call Waiting

Configures the action URL the phone would send after enable call waiting feature/ disable call waiting feature.



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http://172.16.0.184/openCallWaitingUrl.xml?ip=\$ip&mac=\$mac http://172.16.0.184/closeCallWaitingUrl.xml?ip=\$ip&mac=\$mac

Via: Phone- Action URL- Headset/ Handfree

Configures the action URL the phone would send after press headset key/ press speaker key.

http://172.16.0.184/headsetUrl.xml?ip=\$ip&mac=\$mac http://172.16.0.184/handfreeUrl.xml?firmware=\$firmware&model=\$model

Via: Phone- Action URL- Cancel Call Out

Configures the action URL the phone would send after cancel the outgoing call http://172.16.0.184/cancelCallOutUrl.xml?firmware=\$firmware&model=\$model

Via: Phone- Action URL- Remote Busy/ Call Remote Canceled

Configures the action URL the phone would send after the dial account busy/the dial account

end the ringing.

http://172.16.0.184/remoteBusyUrl.xml?ip=\$ip&mac=\$mac http://172.16.0.184/callRemoteCanceledUrl.xml?ip=\$ip&mac=\$mac



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2. Active URI

The introduce of active URI 1.

Opposite to action URL, active URI allows IP phones to interact with web server application by receiving and handling an HTTP or HTTPS GET request. When receiving a GET request, the IP phone will perform the specified action and respond with a 200 OK message. A GET request may contain variable named as "key" and variable value, which are separated by "=". The valid URI format is:

http(s)://	phone IP address	/servlet?kev=	variable value
mep(0)."	phone in addition	, ber viet. heg	and the same

Variable Value	Phone Action
OK	Press the ok key
F_OK	172.16.0.26/cgi-bin/server.cgi?key=OK
ENTER	Or 172.16.0.26/cgi-bin/server.cgi?key=F_OK
F_ENTER	Or 172.16.0.26/cgi-bin/server.cgi?key=ENTER
	Or 172.16.0.26/cgi-bin/server.cgi?key=F_ENTER
CANCEL	Return to a previous screen or cancel a call, Press
F_CANCEL	the X key
F_X	172.16.0.26/cgi-bin/server.cgi?key=CANCEL
Х	
Digits 0~9, *, POUND	Press the keypad(0-9, * or #)
	172.16.0.26/cgi-bin/server.cgi?key=0
VOLUME_UP	Increase the volume
VOL_UP	172.16.0.26/cgi-bin/server.cgi?key=VOLUME_UP
VOLUME_DOWN	Decrease the volume
VOL_DOWN	172.16.0.26/cgi-bin/server.cgi?key=VOLUME_DO
	WN



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SOFTKEY1/SOFTKEY2/SOFTKEY3/	Press the softkeys(A11,A21 support
SOFTKEY4	softkey1~softkey3;A41,A48,A68 support
SFK1/SFK2/SFK3/SFK4	softkey1~softkey4)
MENU	Press the menu key
F_MENU	172.16.0.26/cgi-bin/server.cgi?key=MENU
	172.16.0.26/cgi-bin/server.cgi?key=F_MENU
UP/DOWN/LEFT/RIGHT	Press the navigation keys
F_UP/F_DOWN/F_LEFT/F_RIGHT	
LINEKEY1/LINEKEY2/LINEKEY3/	Press the line key(A1x support 1 line;A2x support 2
LINEKEY4/LIKEKEY5/LINEKEY6	lines;A41 support 4 lines;A4x support 4 lines;A6x
LK1/LK2/LK3/LK4/LK5/LK6	support 6 lines)
MESSAGE	Press the voice mail key
MEG	
MUTE	Press the mute key
F_MUTE	
HOLD	Press the hold key
REDIAL	Press the redial key
HEADSET	Press the headset key
SPEAKER	Press the speaker key
MEMORY_KEY1~MEMORY_KEY2	Press the memory key(A41 and A48 support 8
0	memory keys; A68 support 20 memory keys)
MK1~MK20	
STATUS	Enter to the phone status.
	http://172.16.0.26/cgi-bin/server.cgi?key=STATUS
DIRECTORY	Enter to the directory list
PHONEBOOK	Enter to the contact list
РВООК	
REMOTEPHONEBOOK	Enter to the remote phone book list(if the



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REBOOK	remotephonebook enabled)
LDAP	Enter to the LDAP list(if the LDAP enabled)
DND	Enter to the DND feature
DND_ON/DND_OFF	Enable/Disable the DND feature
HISTORY	Enter to the history
CALLERS	
STATIC_FORWARD	Enter to the phone call forward feature
SFORWARD	
UN_DIAL	Cancel the pre-dial status
REBOOT	The phone would reboot
RELEASE	Back the main interface
FLASH_CALL	Switch quickly in two calls
FCALL	
DIRECT_PICKUP	Press pick up key
DPICKUP	
SPEEDDIAL	Press the speed dial key
SDIAL	
BLF	Press the BLF key
DTMF	Press the DTMF key
PREFIX	Press the prefix key
PARK	Press the call park key
CALL_RETURN	Press the call return key
INTERCOM	Press the intercom key
HOLD	Press the hold key in the talking call
RESUME	Press the resume key in the call
ANSWER	Answer the incoming call
REJECT	Reject the incoming call



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DYNAMIC_FORWARD	Forward the incoming call
DFOWARD	
CONFERENCE	Press the conference key in the call
TRANSFER	Press the transfer key in the call
ENDCALL	End the talking call
NEWCALL	Press the new call key in the call
BLIND	Press the blind transfer key
SPLIT	Press the split key in the conference call
JOIN	Press the join key start to conference call
DIAL	Start to dial an account
SEND	

2. Configure Active URI via the phone webpage

Note: The feature adds in our 2.xxx firmware version.

Please login to the webpage and go to 'Phone – Remote Control', please check as below configuration screenshot:

					_			🕤 English	▼ Loqout
atcom	Basic	Account	Network	DSS Ke	ys	Phone	Contacts		
DND&Forward	Barrie	to Control							
Preferences	Rellic	Action LIRI allow	TP List		172 16	0.235			
Features		CSTA	Disable •						
Upgrade				Canfirm					
Auto Provision				Comm					
Configuration									
Remote Control									
Action URL									



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Action URI allow IP list:

For security reasons, IP phone do not receive and handle http/https GET requests by default. It needs to specify the trusted the IP address for active URI, like the PC IP address. When the IP phone received a GET request from the specified IP address for the first time, the LCD screen prompts the massage "Allow Remote Control?", after you choose 'save'; Please refresh the action URI again, then it would send the request to the phone again, and the phone would begin to do the action.

Allow more IP addresses: Please separate the different IP addresses by ',', for example: 172.16.0.235, 172.16.0.232, 172.16.0.6

							S English	 Logout
atcom	Basic	Account	Network	DSS Keys	Phone	Contacts		
DND&Forward								
Preferences	Remo	Action LIRI allow	TD Lict	172	16 0 235 172 16 (1 232 172 16 0 6		
Features		CSTA	Disa	13				
Upgrade				Confirm	Cancel			
Auto Provision				Comm	Current			
Configuration	-							
Remote Control								

Allow any IP address: when input 'any', it means it allows any IP addresses to control the phone.





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3. Illustration

1) Make a call to 6040 extension account. http://172.16.0.57/cgi-bin/server.cgi?key=6040;DIAL; or http://172.16.0.57/cgi-bin/server.cgi?key=6040;SEND or http://172.16.0.57/cgi-bin/server.cgi?key=SPEAKER;6040;DIAL or http://172.16.0.57/cgi-bin/server.cgi?key=SPEAKER;6040;SEND or http://172.16.0.37/cgi-bin/server.cgi?key=LINEKEY1;6040;SEND or http://172.16.0.37/cgi-bin/server.cgi?key=LINEKEY2;6040;SEND (Use the line2 to dial the account) 2) Answer the incoming call http://172.16.0.57/cgi-bin/server.cgi?key=ANSWER; http://172.16.0.57/cgi-bin/server.cgi?key=SPEAKER http://172.16.0.57/cgi-bin/server.cgi?key=SFK1; http://172.16.0.57/cgi-bin/server.cgi?key=HEADSET 3) Reject the incoming call http://172.16.0.57/cgi-bin/server.cgi?key=REJECT; 4) Forward the incoming call http://172.16.0.57/cgi-bin/server.cgi?key=FORWARD;6044;SEND; 5) End the call http://172.16.0.57/cgi-bin/server.cgi?key=ENDCALL; 6) Hold the current call and make a second call http://172.16.0.57/cgi-bin/server.cgi?key=HOLD;6040;DIAL; 7) Hold the current call/ Resume the current call http://172.16.0.57/cgi-bin/server.cgi?key=HOLD; http://172.16.0.57/cgi-bin/server.cgi?key=RESUME; 8) Transfer the call to 6044 extension account http://172.16.0.57/cgi-bin/server.cgi?key=TRANSFER;6044;SEND;TRANSFER; 9) Send the conference invite http://172.16.0.57/cgi-bin/server.cgi?key=CONFERENCE;6044;SEND 10) Join the conference call

http://172.16.0.57/cgi-bin/server.cgi?key=CONFERENCE;